Frequently Asked Questions (FAQ)

Parking & Shuttle Service Office

Mountain State College Department of Campus Safety

1. May I bring a car to school?

Parking permits are available for all commuter students, however, eligibility for certain lots is based on class rank and availability. Parking permits for resident students are available to seniors only. Permits are available at the Parking Office and are issued on a first-come, first-served basis.

1. Where can I park?

Mountain State College maintains two types of lots: a near campus lot, located off Greene Street, and a number of on-campus lots. The near-campus lots are designated for use by resident students and some commuter students. The on-campus lots are for commuter students, faculty, and staff.

1. If I park in a near-campus lot how do I get to campus?

The Parking and Shuttle Service Office operates a shuttle van from the Greene Street lot to various campus locations. Vans depart Greene Street and campus every 20 minutes from 7 a.m. to 7 p.m. Monday through Friday. The Department of Campus Safety offers a security escort when the shuttle is not running. This service is meant for travel between campus locations.

1. What happens if I need my car for just a short period of time, like a week?

A limited number of short-term permits are available for $8 per night (not to exceed 14 days). These permits are issued on a first-come, first-served basis. Contact the Parking Office before bringing any vehicle to campus.

1. Do my guests need a permit to park?

Yes. Anyone parking in a lot owned by Mountain State College needs a permit from midnight Sunday through 4:30 p.m. Friday. Temporary passes, good for one day, are available to non-students at no cost. Passes can be obtained at the Parking Office or at the Campus Information Booth. Overnight passes are $8 per night. Please bring the license number, make, model, and color of the car with you when requesting a permit.

1. Do my guests need a permit to park on the weekend?

No. Your guests may park in any Mountain State College lot without a permit from 4:30 p.m. Friday until midnight Sunday.

1. What happens if I have car trouble?

If you are parked in a Mountain State College lot and experience car trouble during normal business hours (8:00 a.m. to 4:30 p.m.) contact the Parking and Shuttle Service Office at 942-555-2227. For trouble at all other times, contact the Department of Campus Safety dispatch center at 942-555-3582. The dispatch center is open 24 hours a day and is authorized to grant 24-hour permits to people whose cars won’t start. Campus Safety can also offer jump-starts and provide numbers for local garages and locksmiths.

1. I got a ticket and I don’t think I deserved it; is there anything I can do?

Anytime you get a ticket you feel was given in error, you have seven days to submit an appeal form to the Parking Office.

1. How do I get around if I don’t have my car?

There are a number of alternatives. Mountain is not a large city and is very friendly to both pedestrians and bicyclists, with many shops within a mile of campus. Our campus shuttle makes a regular stop at a supermarket and department store along its route. The city also operates a regular bus service to key locations.

1. What is a snow emergency?

After heavy snowfall it is sometimes necessary to close parking lots to facilitate snow removal. During these times, an announcement will be made through campus voicemail and local radio and television stations. Any vehicle found in an area designated to be cleared will be ticketed or towed.

1. For more information

For more information on parking permits, parking lot locations, and prices, contact the Mountain State College Parking and Shuttle Service Office at 942-555-2227.

Sample Parking Permit

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| **Mountain State College**  **Office of Parking and Shuttle Service**  2015-16 Student Parking Permit | |
| **License number:** | VA 498 359 |
| **Make:** | Subaru |
| **Model:** | Forester |
| **Year:** | 2007 |
| **Color:** | Red |
| **Permit Issue Date:** | September 8, 2016 |
| **Permit Expiration Date:** | June 4, 2017 |
| **Restrictions:**  ***Parking is permitted in the Mountain State College Greene Street lot 24 hours a day, 7 days a week. Shuttle service is available from the Greene Street lot to campus from 7 a.m. to 7 p.m. Monday through Friday. Parking is also permitted in any on-campus lot from 4:30 p.m. Friday to midnight Sunday.*** | |